



Stakeholder Feedback
Clarksville-Montgomery County School System

Thank you for taking a moment to let us know how we are doing. Your comments are important to the continuous improvement of the district. We appreciate your feedback.

1. What department would you like to submit feedback for?

- Business Affairs
- Instruction & Curriculum
- Other (please list): _____
- Communications
- Operations
- Human Resources
- Technology

2. I was treated in a courteous and friendly manner: Yes No

Please provide comments:

3. The amount of time it took to get a satisfactory response to my request or questions:

- Exceeded my expectations
- Met my expectations
- I'm feeling slightly dissatisfied
- I'm feeling very dissatisfied

Please provide comments:

4. The quality of the product(s) or service(s) I received:

- Exceeded my expectations
- Met my expectations
- I'm feeling slightly dissatisfied
- I'm feeling very dissatisfied

Please provide comments:

5. The person who helped me was knowledgeable in my area of need or referred me to someone who was: Yes No

Please provide comments:

6. My overall impression of the services I received was:

- Outstanding
- Good
- Fair
- Poor

Please provide comments:

7. If you would like to tell us anything more about your experience, please leave additional comments:

8. **Optional:**

| | |
|---------------------|--|
| Name: | |
| Address: | |
| Telephone or email: | |

9. Would you like to be contacted regarding your customer experience? Yes No

**If this form is not being submitted electronically, please forward to:
Continuous Improvement Office at 621 Gracey Avenue, Clarksville, TN 37040.**